



VENICE PRESTIGE
FROM VENETIAN APARTMENTS

V333 Lucrezia

INFORMATION PACK

Address

Calle del Traghetto
Dorsoduro 2794
Cà Rezzonico Venezia

Local contact and keyholder

Lorenza Savini

Tel: (+39) 340 797 6425

English spoken? Good

Any local difficulties should in the first instance be addressed to the keyholder who should immediately try to resolve any problems.

Should you enquire further assistance, please email info@venice-rentals.com or contact the office in London on +44 (0)20 3356 9667 (Monday to Friday, 9.30am-5pm) or alternatively call the emergency number (+39) 366 3775353.





Ringling Italian telephone numbers

You will find it very useful to bring your mobile/cell phone with you.

All Italian mobile numbers start with "3". There is no need to insert an extra zero at the start of the number.

The international dialing code for Italy is **+39**. The "+" denotes the international dialing code from your country. For example, if phoning from the UK, you would dial "0039".

- If you are phoning the local contact from your country, dial +39 before the contact's number.
- If you are phoning the local contact from within Italy on a foreign mobile/cell phone dial +39 before the contact's number.
- If you are phoning the local contact from within Italy on an Italian phone, simply dial the contact's number without the +39.

Departure procedure

You should arrange to vacate your apartment between 9 and 10 am on your last day. In some cases where you have a late flight, you may be able to leave luggage to pick up later, at the key holder's discretion. This should be organized prior to departure. Alternatively, there is a left luggage service at the Santa Lucia train station.

Please note: if by prior agreement you have been able to leave your bags in the apartment, it will not be possible to use the wc or showers in the apartment as they have been cleaned for the next guest arriving that day.

When you leave, please...

- switch off the lights
- make sure electrical appliances are switched off at the mains
- lock all doors and windows
- leave the property clean and tidy
- take out the rubbish
- check you have all your luggage.



Directions to the apartment

Nearest vaporetto stop: Ca' Rezzonico

Water taxi stop: Ca' Rezzonico

From Marco Polo airport

Either:

- Take the Alilaguna Arancio line waterbus to Ca' Rezzonico.
- Take the road bus to Piazzale Roma. From there, take the No. 1 vaporetto to Ca' Rezzonico.

From Santa Lucia railway station or Piazzale Roma

If you are arriving by train at Venice Santa Lucia, you can catch the No. 1 or 2 vaporetto from Ferrovia, which is right outside the station.

From Treviso airport

You can buy a ticket for the bus to Venice at the ticket office in the arrivals hall after collecting your baggage. The bus leaves from just outside the airport terminal building. You will arrive in Venice at Piazzale Roma. The journey takes about 70 minutes. From there, you can catch the no. 1 or 2 vaporetto. Alternatively you can take a bus (number 6) to Treviso train station; the train takes 20 minutes to get into Santa Lucia station in Venice. From there you can take a vaporetto from the Ferrovia stop to your apartment.





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Apartment information

Facilities: Air conditioning • Central heating • Internet (wireless/WIFI) • Telephone • TV (satellite) • DVD • Projector • iPod docking • Radio • Hairdrier • Tumble drier • Washing machine and drier in separate laundry room • Dishwasher • Oven • Fridge/freezer • Iron • American coffee maker • Coffee pot • Teapot • Kettle • Electric mixer • Toaster • Vacuum cleaner • Cot on request

The rental price includes: Gas • Electricity • Bed and bath linen • Final cleaning • Central heating • Internet connection

Late arrival charge after 8.00 pm at the property: EUR 65. Please check in advance that this will be possible.

Strictly non smoking.

Porter service on request

Important information for refuse and recycling

You will find instructions on how to manage the refuse in the apartment. We ask you to please observe the instructions as heavy fines are enforced for failure to comply by the City of Venice to the guest in residence and we want to avoid for this to happen.

Shops

The nearest supermarket is a ten minute walk along the Zattere; it is called BILLA and is open every day from 8.30am till 8pm. There is also a floating fruit and veg stall on Fondamenta Gherardini, which is on the way to Campo Santa Margarita.

Within a five minute walking distance (towards Accademia) you will find: Two small food shops which stock a selection of basic items such as milk, some tinned / dried foods, cheese, ham and some fresh meats.

There is a fish stall in San Vio that is open every morning except Sundays and Mondays. There is also a dry cleaners in this area.

At San Trovaso, about three minutes away, there is a pharmacy, a bakery and a good wine shop. There is also a well known Cicchetteria!



There is an English church in Campo San Vio.

There is a gym on the Zattere (Address: Dorsoduro 788) which is called Palestra club Delfino (www.palestraclubdelfino.com). This is the only gym in Venice where you can turn up just for one session or book in for a whole week during your stay.

General information

Venetian addresses

Venice houses are numbered by *sestiere* (district), not by street. You'll notice that house numbers simply continue as you go round the corner from one street to the next. For example, "San Marco 2885, Campo San Vidal" is number 2885 in the San Marco *sestiere*, and is in Campo San Vidal. In some cases, the street name is not even given. The map in this information pack shows the location of your apartment as closely as possible.

Emergencies

- Hospital: Campo SS Giovanni e Paolo. A first-aid (pronto soccorso) clinic is at San Marco 52 (south side of Piazza S Marco).
- Emergency, general 113
- Emergency, police (carabinieri) 112
- Emergency, fire 115
- Emergency, medical 118
- City police 0412 747 070
- First aid 0415 230 000 041 5294111
- UK consulate 0415 227 207
- US consulate (Milan) 02 290 351

Useful links with tourist information:

- www.venezia.net
- www.hellovenezia.it
- www.turismovenezia.it
- **Official porters:** Cooperativa Trasbagagli, the official porter service in Venice: www.trasbagagli.it/en/index.shtml?services



Points to note

- In the summer months of July and August **mosquitos** do appear when humidity exceeds 70% and temperature exceeds 28°C (82°F). At night time it is advised to close all windows and have cross ventilation from fans. Coils can be purchased (*pastiglie antizanzare per fornelle*) and these are most effective.
- **Close the shutters** when you leave the apartment and at night for privacy, and in winter to conserve heat
- **Water pressure** in Venice can be a problem, especially in certain parts where it can be low. We ask you to please listen to the instructions of the local contacts how to best deal with the pressure.
- **Heating:** according to the Italian law (D.P.R. n. 412 1993 for the Venice area) heating may be on from October 15th until April 15th (between 05:00 am and 11:00 pm) and the temperature can't be regulated over 20°C (68°F).
- **Air conditioning**, if available, can be on only from June 6th to September 3rd.
- **Electricity:** in Venice there is a limit to the amount of electricity you can use in a single property at any one time. This is less than in other countries. Unfortunately it is not possible to have a lot of appliances (for example the washing machine, hairdryer and air conditioning unit) all on simultaneously as this will trip the main switch of the supply to the apartment. If you are careful in the way you use appliances, you can avoid this. If bringing out electrical equipment please do remember to bring an adapter with you. Electricity is 240V in Venice.

Thank you, and we do hope you have a wonderful time!

The map in this information pack is taken from The Illustrated Venice Map © Draughtsman Ltd. Please note that we make every effort to make sure that this information pack is correct and up to date, but we cannot be held responsible for changes beyond our control, e.g. public transport routes, shops, etc.